

# Revenue & customs briefing

 Public and Commercial Services Union | [pcs.org.uk](http://pcs.org.uk)

## Branch Briefing **REVENUE & CUSTOMS GROUP**

To: **Branch Secretaries**

cc: **Branch Chairs, Group Executive Committee, Equality Chairs, VOAC** (for information)

Can this Briefing be circulated via HMRC IT systems: **YES**

Website: **YES**

Action to be taken: **Branches to promote participation in the Survey.**

**DATE:** 30 January 2018

**R&C/BB/014/18**

### PCS Members' Stress Survey

- **Go live date for HSE stress survey**
  - **Promotion of the survey**
  - **Branch Campaigning Activity**

#### Background

Branch Briefing **BB/143/17** informed Branches of the GEC Health & Safety team's intention to roll out the HSE Stress Survey to members via private email addresses.

This decision has been made following 18 months of negotiations with the Official Side's Health Safety & Wellbeing Team who have continuously – and ultimately decisively – refused to allow PCS to use departmental systems to deliver the survey to members in HMRC.

#### Action

On **January 31<sup>st</sup>** an email will be issued to members' private email addresses with a link to the Survey. The Survey will be open for 4 weeks, ending on **February 28<sup>th</sup>**. It is of vital importance that we encourage as many members to participate in this exercise & also that we ensure as many members as possible have access to the Survey.

With this in mind, we'd like Branches to promote the survey as much as possible during the 4-week window & to create a buzz in HMRC & VOA offices. In essence we see this as an opportunity for Branches to campaign, recruit members, generate a buzz in offices and have members update their contact details with PCS to improve our communication links. This will involve:



This briefing, along with all national and group briefings issued by PCS, can be accessed from the [Document Library](#) within the membership section of the PCS website.

If you haven't already done so, please register at <http://www.pcs.org.uk/en/member/member-login.cfm>

- Contacting members face-to-face & via social media, branch websites & leafletting to encourage participation in the survey
- Educating members around how to update their contact details with PCS
- Promoting the importance of Health & Safety in the workplace
- Highlighting to members that PCS takes workplace stress seriously

Rather than try to dictate to Branches how this campaigning should be shaped, the GEC H&S Team believes Branches have the skills & drive to organise and deliver their own tailored approach. However, Branches who have questions or require assistance should contact the authors of this briefing with any question or comment at any time.

**Mark Emmerson**  
**Group Executive Member**

**Scott Clark**  
**Group Executive Member**

If you require this publication in any other format such as Braille or large print please contact the Group office at [R&CGroup@pcs.org.uk](mailto:R&CGroup@pcs.org.uk) or call 0151 298 3900

